

Claiming a device

Before a Consibio device can send data to your project, it must be **claimed**. Claiming connects the physical device to your project so that its measurements, status and battery level show up in Consibio Cloud.

What you need

- A Consibio Cloud account with permission to add devices to the project.
- The device itself — the QR code is printed on it.

Claim the device

1. In Consibio Cloud, open the **Devices** view from the main menu.
2. Select **Claim device**.
3. Scan the QR code on the device with your camera — or enter the device ID manually if scanning isn't possible.
4. Confirm which project the device should be added to.
5. Give the device a recognizable name (for example, the location where it's installed).

The device now appears in your Devices list. Once it comes online, its measurements start flowing into the project automatically.

Troubleshooting

- **The device doesn't appear after claiming** — devices report on an interval; give it a few minutes. Check that the device is powered on.
- **"Device already claimed"** — the device belongs to another project. It must be released from that project before it can be claimed again. Contact your administrator, or support@consibio.com if you don't know which project claimed it.