

Connecting an AI assistant to the Help Center

You can give an AI assistant — like Claude — access to everything in this Help Center, so it can answer support questions about Consibio Cloud, Consibio devices and integrations with up-to-date, accurate knowledge. No Consibio account is needed: the Help Center is public.

There are two ways to do it, from quickest to most capable.

Option 1: Paste an `llms.txt` link

The Help Center publishes its full content in plain-text formats made for language models:

- <https://help.consibio.com/llms.txt> (<https://help.consibio.com/llms.txt>) — an index describing the available sets
- <https://help.consibio.com/llms-small.txt> (<https://help.consibio.com/llms-small.txt>) — the full documentation, compacted
- <https://help.consibio.com/llms-full.txt> (<https://help.consibio.com/llms-full.txt>) — the complete documentation

Paste one of these URLs into your AI tool (or your prompt) and ask your question. This works with any assistant that can read a link — no setup at all.

Option 2: Connect the Help Center MCP server

For AI agents you use regularly, the MCP (Model Context Protocol) server is the better fit: instead of reading the whole documentation every time, the assistant can search the Help Center and fetch exactly the articles it needs, and it always sees the latest published content.

1. Open your Claude Desktop configuration file:

- macOS: `~/Library/Application Support/Claude/claude_desktop_config.json`
- Windows: `%APPDATA%\Claude\claude_desktop_config.json`

2. Add the Help Center MCP server — no token or account is required:

```
{
  "mcpServers": {
    "consibio-help-center": {
      "type": "http",
      "url": "https://docs-mcp.consibio.cloud/mcp"
    }
  }
}
```

3. Restart Claude Desktop. The Help Center tools appear in the tools menu.

Other MCP clients work the same way: point them at the same URL (streamable HTTP transport), with no authentication headers.

What the assistant can do

The server exposes three tools:

- **search_help_center** — search all articles by keyword, optionally filtered by product (cloud, devices, api).
- **get_article** — read the full text of one article, including its canonical URL and PDF link, so the assistant can cite its sources.
- **list_articles** — list every published article.

Try prompts like *"How do I calibrate the H2S sensor?"* or *"Walk me through claiming a device and setting up an alarm on it."* — the assistant will look up the relevant articles and answer from them, with links.

Help Center knowledge vs. your live data

This server only knows the *documentation* — it cannot see your projects or measurements. To let an assistant also work with your live Consibio Cloud data (read measurements, check device health, manage alarms), connect the [Consibio Cloud MCP server](https://help.consibio.com/integrations/help-center-mcp/) as well; the two work well together, and that one requires your API token.

Troubleshooting

- **The tools don't appear** — check the config file is valid JSON and restart the client.
- **The assistant's answers seem outdated** — the server refreshes its copy of the Help Center within a few minutes of a release; try again shortly.

Still stuck? Contact support@consibio.com.